AI (Artificial Intelligence) Policy

Effective Date: July 28, 2025

§ 1. Introduction and purpose

1. At AutomationNex, we believe that artificial intelligence (AI) is a powerful tool that can transform business, increase efficiency, and drive innovation. Our mission is to deliver AI-based solutions to clients in a responsible, ethical, and transparent manner.

2. This AI Policy defines the principles and values that guide us in designing, implementing, and utilizing artificial intelligence systems within our services and internal operations. The purpose of this policy is to build trust among our clients, partners, and users.

§ 2. Our AI principles

In our AI-related activities, we are guided by the following fundamental principles:

1. Human-Centric AI: We treat AI as a tool that supports human capabilities rather than replacing them. We ensure that key decisions, especially those of high importance, are subject to human oversight and verification.

2. Transparency and Explainability: We strive to make the operation of our AI solutions understandable to clients. Where technically possible, we explain how AI systems reach their results, particularly when this affects the client's business processes.

3. Privacy and Data Security: We design AI systems according to the "privacy by design" principle. Data used for training and operating AI models is processed with the utmost care, in accordance with our Privacy Policy, client agreements, and applicable data protection regulations (GDPR). Data from one client is never used to train models for another client without explicit, separate consent.

4. Fairness and Non-Discrimination: We take active steps to minimize the risk of creating and perpetuating bias in AI algorithms. We strive to create fair and impartial solutions that do not discriminate based on any characteristics.

5. Reliability and Safety: We ensure that our AI systems are robust, secure, and operate in a predictable manner. We implement monitoring and control mechanisms to ensure their stability and resistance to attacks.

§ 3. Use of AI in client services

1. We use AI to create personalized solutions, such as process automation, data analysis, predictive systems, and generative language models.

2. The detailed scope of AI use, the type of data processed, and processing purposes are precisely specified in each service agreement with the respective client.

3. We ensure complete confidentiality of data entrusted to us by clients and use it exclusively for the purpose of fulfilling contract provisions.

§ 4. Management and responsibility

1. We continuously monitor technological, regulatory, and ethical developments in the field of artificial intelligence to ensure our practices are always current and compliant with the best standards.

§ 5. Contact

For questions regarding our approach to artificial intelligence, please contact us at: office@automationnex.io